



# Welcome to HealthEZ!

We are glad you're here. Please read on for help understanding and using your medical ID card.

## When you schedule an appointment

Please remind your provider that claims and benefit eligibility are handled by HealthEZ, **not the Cigna PPO network**.

## Understanding Your ID Card

- A. HealthEZ administers your plan, manages your eligibility and benefits, and pays your claims.
- B. Your medical network is Cigna PPO. Providers in network offer services at a discounted rate.
- C. Your Group ID connects you with Valley Nissan Subaru, LLC.
- D. Your Subscriber ID is a unique number for you and your enrolled dependent(s).
- E. Your pharmacy enters this information, along with your Subscriber ID, to process

## Your provider can verify your eligibility with HealthEZ three ways:

- 1. Via Realtime verification in their practice management system.
- 2. [myhealthez.com/provider](https://myhealthez.com/provider)
- 3. Call HealthEZ at 844-449-5553.

<b>A</b>	<b>Administered by:</b> healthEZ Aetna Signature Administrators® PPO	<b>B</b>	<b>Medical Network:</b> ♥aetna Verify Realtime Through HealthEZ #54206	<b>Employer:</b> VALLEY
<b>C</b>	<b>Policy Holder:</b>			
<b>D</b>	<b>Group:</b>	Primary: \$ Copay		
	<b>Subscriber:</b>	Specialist: \$ Copay		
		Urgent Care: \$ Copay		
<b>Medical Coverage:</b>				
<b>E</b>	<b>Rx BIN:</b> 008878 • <b>Rx PCN:</b> WDRX • <b>Rx GRP:</b> NVAS573 In-Network Deductible: \$ In-Network Out-of-Pocket: \$			

### MEMBERS

Crumdale Advocates: 855-255-7060  
Benefits & myHealthEZ: ValleyNissanBenefits.com

### PROVIDERS

**Eligibility:** MyHealthEZ.com/Provider, Verify Realtime Through HealthEZ #54206  
**Benefits:** 844-449-5553    **Precertification:** 855-248-1856  
**Submit Claims to:** Payer ID 41178  
HealthEZ: PO Box 211186, Eagan, MN 55121

**MEDICAL NETWORK:** Aetna PPO, Aetna.com/asa

Sutter Health is excluded.  
Aetna Participating doctors and hospitals are independent providers and are neither agents nor employees of Aetna.

**RECURO TELEMEDICINE:** 855-6-RECURO

**PHARMACY:** WellDyne  
888-479-2000, WellDyne.com



## Your ID card is also available in the member app.

Download today for quick access to your digital ID card, deductible and out of pocket limits, locate a provider, EZpay and more.



If you have questions, please contact HealthEZ.  
[service@healthez.com](mailto:service@healthez.com) | 855-255-7060